

## **PUBLIC WATER ADVISORY – TASTE AND ODOR NOTICE**

The Village of Saugerties Water Department and the Town of Saugerties Water Department are currently receiving reports from customers describing a musty or moldy taste and odor in the drinking water.

We want to assure residents that the water remains safe to drink and continues to meet all state and federal drinking water standards. This is an aesthetic water quality issue only and does not indicate any health risk.

This type of taste and odor is commonly associated with naturally occurring compounds in surface water sources, which can be more noticeable during seasonal changes and warmer weather conditions. These compounds are not removed by standard disinfection and may occasionally pass through the treatment process even when the system is operating normally.

Our water treatment staff is actively monitoring conditions at the source water and throughout the treatment process. We are evaluating water quality data and operational adjustments to reduce these temporary taste and odor effects as quickly as possible.

Currently, chlorine disinfection levels and other key water quality parameters remain stable and within normal operating ranges.

We understand that changes in taste and odor are noticeable and concerning, and we appreciate your patience as we work to address this issue.

Customers who are sensitive to the taste and odor may find that chilling water in the refrigerator or using a home activated-carbon filter improves the taste. The water remains safe to drink and continues to meet all state and federal drinking water standards.

Thank you for your understanding.

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